

Pets Friends Veterinary Clinic

A statement in view of the current situation with Coronavirus.

Due to the current situation with coronavirus, we have certain safety measures in place to help protect you and ourselves.

If you are showing any symptoms of Covid-19 or have been in recent contact with someone showing symptoms, please don't come to the practice, but phone us for advice if your pet needs attention.

If you have been advised to limit social contact to protect yourself from coronavirus and need help, medication or advice for you pet, please phone us and we'll try to help.

Please limit the number of people who attend the clinic with your pet and we ask that if the waiting room is occupied, that you wait outside or in your car until the waiting room is free – please phone us to let us know that you have arrived. Try to limit close contact with other people in the waiting room, reception desk or consulting room as far as possible.

We ask that when possible you wear a face covering when attending the surgery, especially when social distancing may not be possible, such as in the waiting room.

Please use the hand sanitiser provided at the reception desk.

If we encounter staffing problems due to Covid-19, we may have to cut back our service to you temporarily. There is a possibility that we may have to close at short notice at some stage in the future and if this is the case we may be able to offer telephone advice. If we do have to close, currently we can only advise that you may have to contact other local practices to see if they can offer you help.

Please phone our usual number (01324 570501) for further information in the event that we are closed.

We thank you for your understanding.

David and all at Pets Friends Vets.